

Terms and Conditions of Sale

- Zone Pricing:** Zone pricing is based on the shipping destination.
- Combination Pricing:** All Tranquility products may be combined for price breaks. These items may not be combined with PBE footwear products for quantity pricing or prepaid freight.
- Freight Prepaid on:** Orders of 25 cases or more of any combination of incontinence products shipped within the continental United States. In case of increased freight charges, a surcharge will be added.
- Payment Terms:** To be determined upon credit information received.
- Return Policy:** No returns allowed without an authorization number. Must be current saleable merchandise within 7 months of purchase. Requires prepaid freight with no broken cases and a 20% restocking charge will be assessed.
- Shipments:** Claims for merchandise that is damaged, missing, shorted must be filed with PBE within 7 days of receipt.
- Credit Policy:** The Company reserves the right to refuse to sell on open account to any customer where inadequate financial data is available to establish credit worthiness. It is the company's policy that a completed credit application be submitted prior to shipment of the initial order.
- Price Protection:** When necessary for contracts of long-term commitments, contact your sales representative
- Product Guarantee:** The products of P.B.E. are guaranteed against defects in material or workmanship. Requests for credit must be accompanied by details as the nature of the defect. P.B.E. retains the right to have defective merchandise returned or inspected in the field.

Pricing, Terms and Conditions are Subject to Change Without Notice.

For more information on
Tranquility Incontinence Products
Visit our website at
www.tranquilityproducts.com
or call us at
1-800-467-3224

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